

AIB Bank Service Provider Certificate

AIB CALL CENTER REPRESENTATIVE CERTIFICATE








NAME _____

DATE _____

The AIB Bank Service Provider Certificate is designed for individuals employed by companies that provide products and services to the banking industry. Bank service providers need a broad understanding of the banking business, including banking terminology, and can benefit from the same content used by the institutions they will be selling to and servicing.

Required Courses

You must complete the following courses.

Grade	Course	Delivery Method
	Banking Today	
	Ethical Issues for Bankers	
	Fundamentals of Consumer Lending	
	Fundamentals of Mortgage Lending	
	Fundamentals of Small Business Banking	
	Regulatory Compliance for Personal Bankers	
	Understanding Bank Products	

Students can register for each course individually (\$95 each) or as a certificate program (\$595).

Delivery Method Key:

 In-Person	 Independent Study	 Online Instructor-Led	 Online Self-Paced
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